



State of Connecticut  
Department of Developmental Services  
460 Capital Avenue, Hartford, CT 06106

## Provider Profile

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### Guide Inc.

186 Laurel Hill Ave.  
Norwich CT 06360

Phone: (860)887-9383 Ext

Fax : (860)237-5358

Toll Free:

TD Phone:

Corporation Type: Not for Profit Corp

Director Name: Lena Bean

E-Mail: guideoffice@comcast.net

People Served:

**Accepting new  
people? Yes**

Contact: Lena Bean

Contact Phone: (860) 887-9383

Contact Email: guideoffice@comcast.

Web Address:

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### The agency is qualified to provide the services listed below:

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Adult Companion              | <input type="checkbox"/> Interpreter Services         |
| <input type="checkbox"/> Adult Day Health                        | <input type="checkbox"/> Live In Care Giver           |
| <input type="checkbox"/> Assisted Living                         | <input type="checkbox"/> Nutrition                    |
| <input type="checkbox"/> Clinical Behavioral Support Services    | <input checked="" type="checkbox"/> Personal Supports |
| <input type="checkbox"/> Group Day Supports                      | <input type="checkbox"/> Respite                      |
| <input type="checkbox"/> Health Care Coordination                | <input type="checkbox"/> Community Living Arrangement |
| <input type="checkbox"/> Independent Support Brokers             | <input type="checkbox"/> Supported Employment         |
| <input checked="" type="checkbox"/> Individualized Day Supports  | <input type="checkbox"/> Transportation               |
| <input checked="" type="checkbox"/> Individualized Home Supports |   |

For a description of the services listed above please click on the link below:

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### Towns Served:

BOZRAH COLCHESTER GROTON LEDYARD LISBON MONTVILLE NEW LONDON  
NORWICH

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Information provided by the provider describing their agency:

Guide Inc. was organized in 1994 for the primary purpose of providing the services of a Supported Living services. Over the years, the agency has expanded services to individualized Day Supports and Employment.

□ The Supported Living Programs and Day Service Programs are designed to provide guidance to the participants that enable independent living and participation. This is accomplished by counselors assisting and training in the fundamentals of daily living and community participation. Supports encourage healthy lifestyles, including areas of nutrition, active living, clean environments, and community involvement.

□ The service and teaching strategies are designed for each individual based on their current abilities, needs, and goals. The plan is reviewed and revised at team meetings. Teams consist of the participant, their counselors, family members, case managers, social workers, and medical personnel as needed and invited by the individual.

□ Ultimately, a successful plan with effective teaching strategies results in enabling the participant to live and work independently in the community of their choice. They may choose to live alone, with a roommate or a partner. Successful plans develop and encourage the use of good judgment in making choices and performing the tasks of their individual daily needs and desires. Guide believes that living with self worth, personal pride, and personal choice are valued rights and necessities for quality of life.

□ Guide takes pride in offering a unique and personalized approach to services. Team members and individuals are provided with 24-hour communication for emergencies and an open door policy for communication and involvement.

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Link to Quality Profile [http://www.ct.gov/dds/lib/dds/provider\\_qsr/1480\\_QSR1.pdf](http://www.ct.gov/dds/lib/dds/provider_qsr/1480_QSR1.pdf)

Last Update: 1/31/2009